



Opinion Poll
WORLD JUSTICE PROJECT
Dispute Resolution in Pakistan
Issue 7

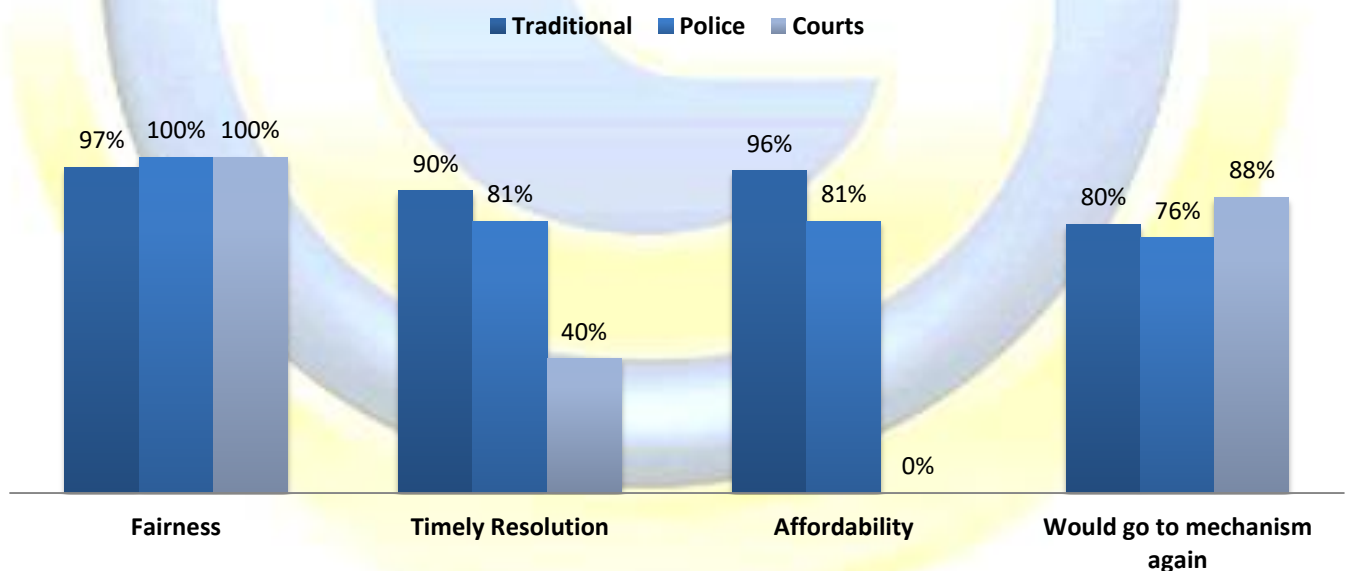
Experience by Mechanism: More than 90% respondents satisfied with the speed and affordability of traditional, customary, or local leaders for disputes needing resolution; least satisfied with courts. (World Justice Project and Gallup Pakistan)

Islamabad, August 30, 2017

Experience by Mechanism: Fairness; Timely resolution; Affordability; Would go to mechanism again

According to the findings of the World Justice Project Report on *The Rule of Law in Pakistan* based on a Gallup Pakistan Survey in urban Pakistan, in 2016, overall, respondents that took their dispute to a traditional, customary, or local leader reported the most positive experience in terms of speed (90%) and affordability (96%) of the dispute resolution process. Meanwhile, those who opted for a formal mechanism were the most satisfied with the fairness of the courts (100%). Despite being the least satisfied on average with the speed (40%) and cost (0%) of resolving the dispute, 88% of the respondents were most likely to use courts again.

In Pakistan, the survey was conducted between May and September in 2016 through face-to-face interviews in 2,100 households distributed proportionally across the five urban areas of Faisalabad, Karachi, Lahore, Peshawar, and Quetta.



Source: WJP General Population Poll 2016

(For complete report visit: <https://worldjusticeproject.org/our-work/wjp-rule-law-index/special-reports/rule-law-pakistan>)



Introduction to the series on World Justice Project:

This press release is part of a special series based on the “*The Rule of Law in Pakistan: Key Findings from the 2016 Extended General Population Poll & Justice Sector Survey*” (<https://worldjusticeproject.org/our-work/wjp-rule-law-index/special-reports/rule-law-pakistan>) report by the World Justice Project, which aims to foster an empirical understanding of the perceptions of government accountability and an analysis of Justice Sector/Rule of Law in Pakistan. It is vital to be aware of the general public perceptions, since they can help to gauge the trust of the populace in the rule of law and governance in Pakistan.

Overall, the World Justice Project report represents the voices of over 4,000 people in Pakistan and their experiences with the rule of law in their country. The General Population Poll was conducted through face-to-face interviews in 2,100 urban households distributed proportionally across the five urban areas of Faisalabad, Karachi, Lahore, Peshawar, and Quetta. This poll was designed to capture data on the experiences and perceptions of ordinary people on a variety of themes related to the rule of law, including government accountability, bribery and corruption, crime, and access to justice. The Justice Sector Survey polled 2,000 people using the same methodology as the General Population Poll and was designed to capture data on Pakistanis’ views and experiences related to dispute resolution, legal awareness, legal identity, household dynamics, and gender issues.

For detailed methodology please visit:

<https://worldjusticeproject.org/sites/default/files/documents/Pakistan%20Project%20Design%20%26%20Survey%20Methodologies.pdf>

For more survey data on social and other issues see website www.gallup.com.pk

Disclaimer: Gallup Pakistan is not related to Gallup Inc. headquartered in Washington D.C. USA. We require that our surveys be credited fully as Gallup Pakistan (not Gallup or Gallup Poll). We disclaim any responsibility for surveys pertaining to Pakistani public opinion except those carried out by Gallup Pakistan, the Pakistani affiliate of Gallup International Association. For details on Gallup International Association see website: www.gallup-international.com