



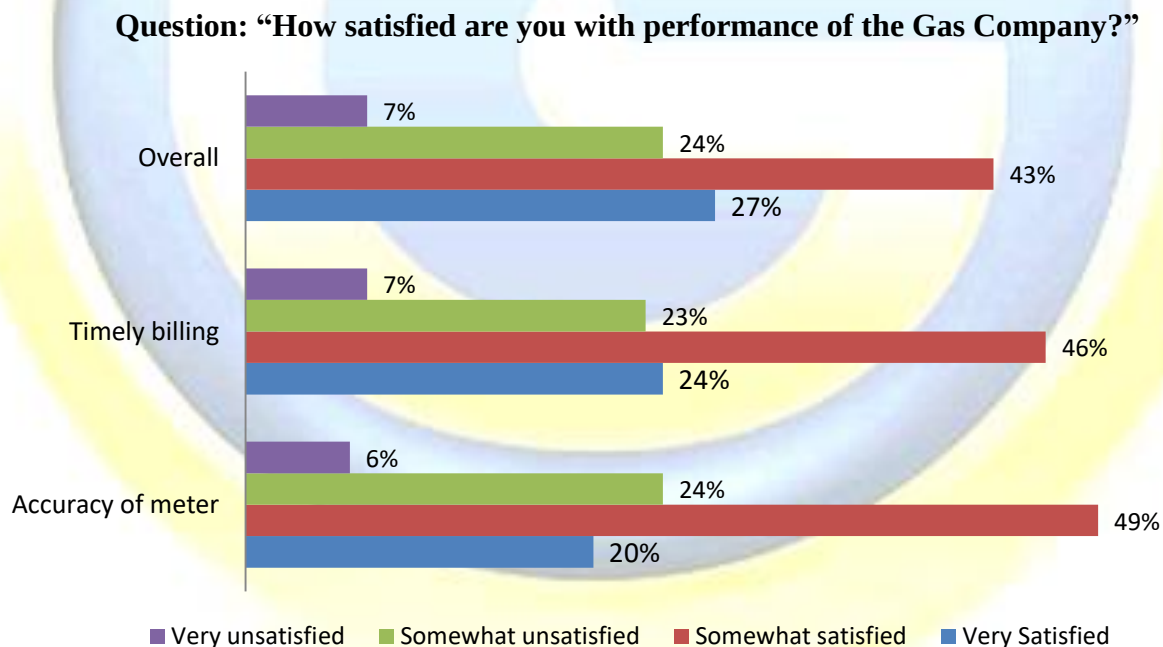
Opinion Poll
ENERGY
Gas

**Modest levels of satisfaction observed across Pakistan in regards to the performance of the gas company. 3 in 10 Pakistanis are unsatisfied with the accuracy of meter reading and timely billing.
(GALLUP & GILANI PAKISTAN POLL)**

Islamabad, October 16, 2017

According to a Gilani Research Foundation Survey carried out by Gallup & Gilani Pakistan, modest levels of satisfaction observed across Pakistan in regards to the performance of the gas company. 3 in 10 Pakistanis are unsatisfied with the accuracy of meter reading and timely billing.

A nationally representative sample of men and women from across the four provinces who answered in the affirmative about having domestic gas supply was further asked “How satisfied are you with performance of the Gas Company?” In response, 20% said they were satisfied with the accuracy of meter, 49% said somewhat satisfied, 24% said somewhat unsatisfied and 6% said very unsatisfied. In regards to timely billing, 24% said they were satisfied, 46% said somewhat satisfied, 23% said somewhat unsatisfied and 7% said very unsatisfied. Overall, 27% said they were satisfied with the cumulative performance of the gas company, 43% said somewhat satisfied, 24% said somewhat unsatisfied and 7% said very unsatisfied.



Source: Gallup & Gilani Pakistan Poll
Field work conducted by Gallup & Gilani Pakistan, the Pakistani affiliate of Gallup International Association
(www.gallup-international.com; www.gallup.com.pk; www.gilanifoundation.com)

The study was released by Gilani Research Foundation and carried out by Gallup & Gilani Pakistan, the Pakistani affiliate of Gallup International. The recent survey was carried out among a sample of 1285 men and women in rural and urban areas of all four provinces of the country, September 18 - September 25, 2017. Error margin is estimated to be approximately $\pm 2-3$ per cent at 95% confidence level.



Opinion Poll from Gallup Pakistan

The Pakistani Affiliate of Gallup International

Monday, October 16, 2017

(2 Pages, English version Only)



Gilani Research Foundation is a not for profit public service project to provide social science research to students, academia, policy makers and concerned citizens in Pakistan and across the globe.

Gilani Research Foundation is headed by Dr. Ijaz Shafi Gilani who pioneered the field of opinion polling in Pakistan and established Gallup Pakistan in 1980. Currently Dr. Gilani, who holds a PhD from the Massachusetts Institute of Technology (MIT) and has taught at leading universities in Pakistan and abroad, is Chairman of Gallup Pakistan.

If you have any further questions regarding this poll, please feel free to contact us.

Best Regards,

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Daily Gilani Poll
2017



of Gallup Pakistan
(1980-2017)