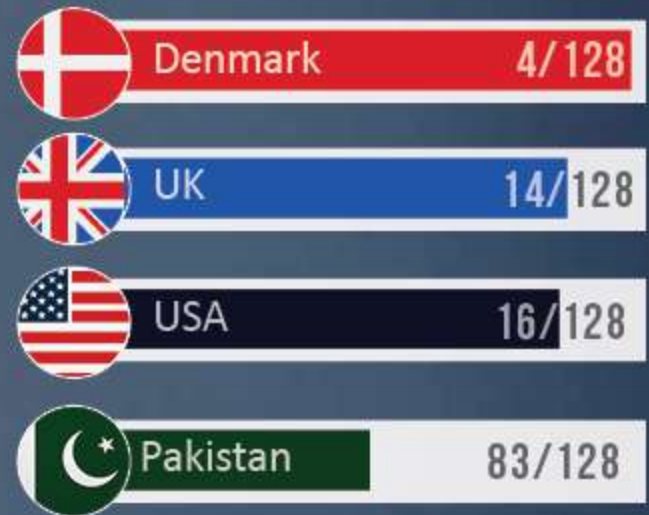


COMPLAINT MECHANISMS: PAKISTAN RANKS 83RD ACROSS 128 COUNTRIES IN THE WORLD ON COMPLAINT MECHANISM. (WORLD JUSTICE PROJECT AND GALLUP & GILANI PAKISTAN)

PAKISTAN VS. NEIGHBOURING/ SOUTH ASIAN COUNTRIES



PAKISTAN VS. DEVELOPED COUNTRIES





Opinion Poll

**WORLD JUSTICE PROJECT
Law and Order****COMPLAINT MECHANISMS: Pakistan ranks 83rd across 128 countries in the world on complaint mechanism. (World Justice Project and Gallup & Gilani Pakistan)**

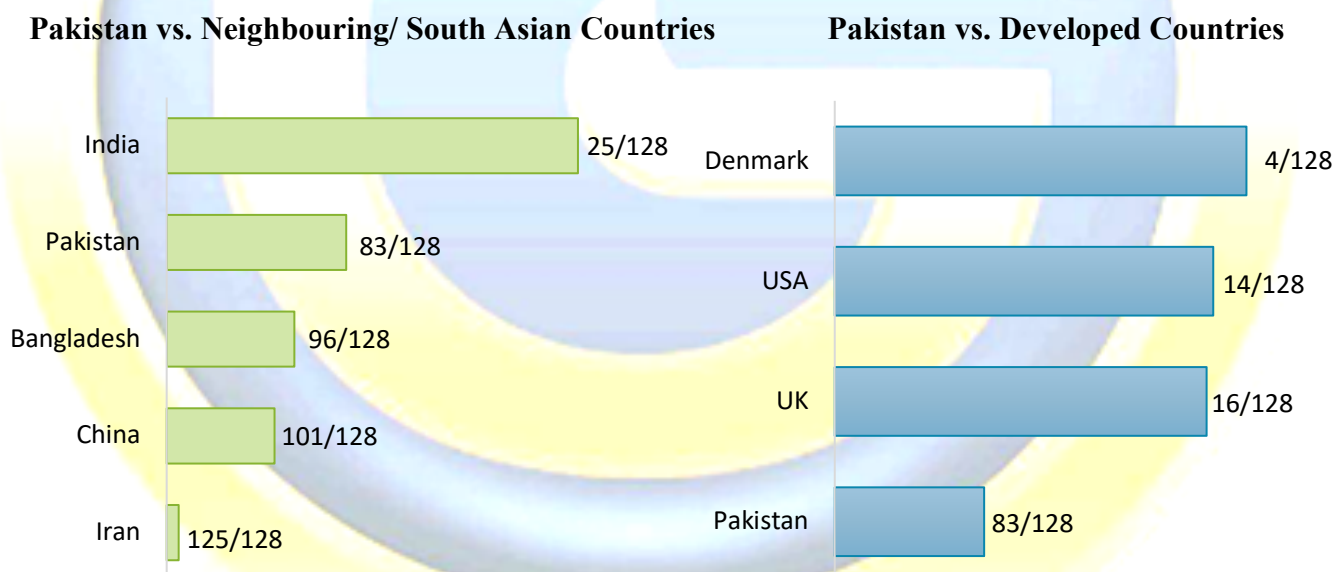
Islamabad, 2nd December 2020,

According to a World Justice Project (WJP) Survey conducted by Gallup Pakistan, Pakistan ranks 83 among 128 countries surveyed in the world on complaint mechanism.

The global survey results are based on sub-Factor 3.4 of the WJP Open Government Index which measures whether people are able to bring specific complaints to the government about the provision of public services or the performance of government officers in carrying out their legal duties in practice, and how government officials respond to such complaints.

Pakistan vs. Neighbouring/ South Asian Countries: On this index, India ranks much higher than Pakistan at 25, while rest rank much lower with China at 101, Bangladesh at 96 and Iran at 125.

Pakistan vs. Developed: Denmark ranks 4th on this index, followed by UK at 16 and USA at 14



Source: World Justice Project and Gallup & Gilani Pakistan Poll
Field work conducted by Gallup & Gilani Pakistan, the Pakistani affiliate of Gallup International Association
(www.gallup-international.com; www.gallup.com.pk; www.gilanifoundation.com)
(<https://worldjusticeproject.org/rule-of-law-index/country/2020/Pakistan/>)

The study was released by World Justice Project and carried out by Gallup & Gilani Pakistan, the Pakistani affiliate of Gallup International. The country scores and rankings presented in this report are built from more than 500 variables drawn from the assessments of more than 130,000 households and 4,000 legal practitioners and experts in 128 countries and jurisdictions. The study in Pakistan was carried out among a sample of 1,000 men and women in urban and rural areas of all four provinces of the country, during 2019. The error margin is estimated to be approximately $\pm 2-3$ percent at the 95% confidence level.



Opinion Poll from Gallup Pakistan
The Pakistani Affiliate of Gallup
International



Wednesday, December 2nd, 2020

(3 Pages, English version only)

Gilani Research Foundation is a not for profit public service project to provide social science research to students, academia, policy makers and concerned citizens in Pakistan and across the globe.

Gilani Research Foundation is headed by Dr. Ijaz Shafi Gilani who pioneered the field of opinion polling in Pakistan and established Gallup Pakistan in 1980. Currently Dr. Gilani, who holds a PhD from the Massachusetts Institute of Technology (MIT) and has taught at leading universities in Pakistan and abroad, is Chairman of Gallup Pakistan.

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Daily Gilani Poll
2020



of Gallup Pakistan
(1980-2020)