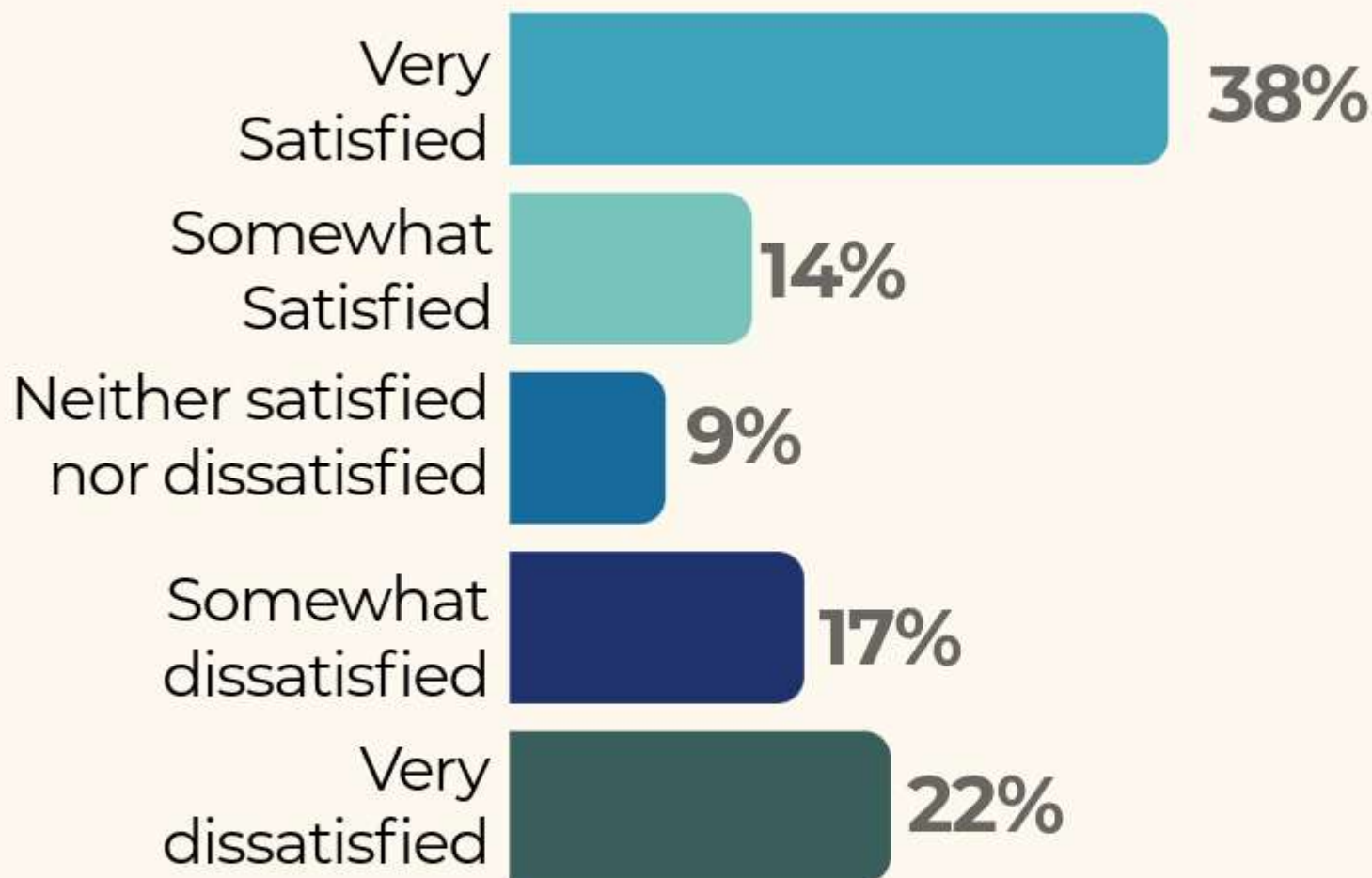


## Despite 52% of Businesses in Islamabad Expressing Satisfaction, High Dissatisfaction (39%) Signals Persistent Issues in Water Supply and Drainage Management.



*Question: How would you rate the following services in your business area? - Water and sewage management?*





(Also emailed\*/faxed separately)



## PRESS RELEASE

### Opinion Poll Islamabad's commercial areas **Public Services** **Water services and sewage management**

**Despite 52% of Businesses in Islamabad Expressing Satisfaction, High Dissatisfaction (39%) Signals Persistent Issues in Water Supply and Drainage Management. (Gallup & Gilani Survey)**

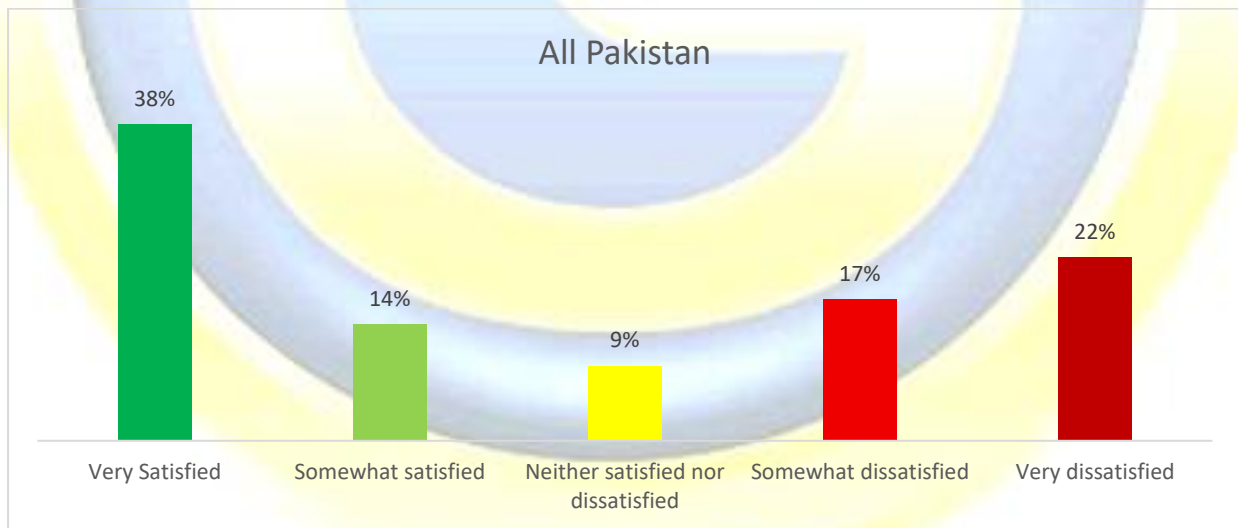
*(Islamabad), 29th December 2025*

According to a survey conducted by Gallup & Gilani Pakistan, despite 52% of businesses in Islamabad expressing satisfaction, high dissatisfaction (39%) signals persistent issues in water supply and drainage management.

A nationally representative sample of business owners across Islamabad's commercial areas was asked the following question: **"How would you rate the following services in your business area? - Water and sewage management?"** In response, 38% said 'very satisfied,' 14% 'somewhat satisfied,' 9% 'neither satisfied nor dissatisfied,' 17% 'somewhat dissatisfied,' and 22% 'very dissatisfied.'

The survey suggests that while most business owners are satisfied with water and sewage management, a significant portion remain dissatisfied, highlighting a need for service improvements.

**Question: How would you rate the following services in your business area? - Water and sewage management?**



Source: Gallup & Gilani Pakistan  
([www.gallup-international.com](http://www.gallup-international.com); [www.gallup.com.pk](http://www.gallup.com.pk); [www.gilanifoundation.com](http://www.gilanifoundation.com))

The study in Pakistan was conducted and released by Gallup & Gilani Pakistan, the Pakistani affiliate of Gallup International. The recent survey was carried out among a sample of 432 business owners across Islamabad's commercial areas, conducted from 22 July 2025 to 14 October 2025. The error margin is estimated to be approximately  $\pm 2-3$  percent at the 95% confidence level. The methodology used for data collection was telephonic surveys (CATI).



**Opinion Poll from Gallup Pakistan**  
The Pakistani Affiliate of Gallup  
International



GILANI RESEARCH  
FOUNDATION

**Monday, 29th December 2025**

*(2 Pages, English version Only)*

***Gilani Research Foundation is a not-for-profit public service project to provide social science research to students, academia, policymakers, and concerned citizens in Pakistan and across the globe.***

*Gilani Research Foundation is headed by Dr. Ijaz Shafi Gilani who pioneered the field of opinion polling in Pakistan and established Gallup Pakistan in 1980. Currently, Dr. Gilani, who holds a Ph.D. from the Massachusetts Institute of Technology (MIT) and has taught at leading universities in Pakistan and abroad, is Chairman of Gallup Pakistan.*

*If you have any further questions regarding this poll, please feel free to contact us.*

*Best Regards,  
Gallup Pakistan*

***Disclaimer:*** Gallup Pakistan is not related to Gallup Inc. headquartered in Washington D.C. USA. We require that our surveys be credited fully as **Gallup Pakistan** (not Gallup or Gallup Poll). We disclaim any responsibility for surveys pertaining to Pakistani public opinion except those carried out by **Gallup Pakistan, the Pakistani affiliate of Gallup International Association.**

*For more details about the Gallup International Association and to stay connected, please visit:*

-  Official Website: [www.gallup-international.com](http://www.gallup-international.com)
-  Instagram: [https://www.instagram.com/gallup\\_international](https://www.instagram.com/gallup_international)
-  Facebook: <https://www.facebook.com/people/Gallup-International-Association/100089179655116/>
-  LinkedIn: <https://www.linkedin.com/company/gallup-international-association>



Daily Gilani Poll  
2025



of Gallup Pakistan  
(1980-2025)